Linden Credit Union

Bilingual Consumer Lender

Are you an experienced lender who loves helping people find solutions, building relationships, and making a positive impact? **We're looking for a Bilingual Consumer Lender to join our team!**

At our credit union, we believe everyone deserves access to affordable financial solutions and personalized guidance to help them succeed. We're committed to making room for every member to grow on their own terms, with a special focus on expanding financial access for Spanish-speaking and underserved members of our community.

As our Bilingual Consumer Lender, you'll play an important role in bringing that commitment to life by helping members navigate the borrowing process and find lending solutions that fit their unique needs.

What You'll Do

- **Make lending personal.** Connect with members to understand their financial needs and recommend loan solutions that support their goals.
- **Guide members through the borrowing process.** Assist with loan applications in person, over the phone, and online, making the experience as simple and seamless as possible.
- **Evaluate lending opportunities.** Review credit reports and financial documentation, calculate debt-to-income ratios, assess collateral requirements, and recommend appropriate solutions.
- **Build meaningful relationships.** Communicate lending decisions, answer questions, and help members feel informed and confident throughout the process.
- **Identify additional solutions.** Recommend loan protection products, including GAP, mechanical breakdown protection, and debt protection, when appropriate.
- **Keep things running smoothly.** Maintain accurate loan documentation, follow established lending policies and procedures, and collaborate with teammates to deliver exceptional member service.

What We're Looking For

- Fluency in both Spanish and English is required.
- At least 1–2 years of consumer lending experience at a credit union or bank.
- Strong critical thinking and problem-solving skills, with excellent attention to detail.
- A resourceful, adaptable team player who can also work independently.
- The ability to balance multiple priorities while remaining responsive to members' needs.
- Beginner to intermediate proficiency in Microsoft Word, Excel, and Outlook.
- NMLS registration.
- Notary Public certification is a plus.
- A growth mindset, positive attitude, and genuine desire to help others succeed.

Why Join Our Team?

We're more than a financial institution. We're a people-first cooperative committed to improving lives, strengthening our communities, and creating a workplace where employees can thrive.

When you join our team, you'll have the opportunity to:

- **Make a meaningful impact.** Help members navigate financial challenges, access affordable lending solutions, and take meaningful steps toward financial well-being.
- **Help strengthen our community.** Play an important role in expanding financial access and building trust with Spanish-speaking and underserved individuals and families.
- **Be part of a supportive culture.** Work alongside a collaborative team that values relationships, fresh ideas, personal accountability, and a shared commitment to exceptional service.
- **Grow with us.** Develop your skills and contribute to a forward-thinking credit union focused on innovation, sustainable growth, and making financial wellness more accessible.

Ready to Grow With Us?

If you're looking for more than just a job—and want to be part of a team that's passionate about helping people achieve their financial goals—we'd love to hear from you! **Send your resume to ahutter@lindencu.org to apply today.**

We are an Equal Opportunity Employer.